

## 1. Check-in procedure:

**In order to receive the travel documents, the clients have to proceed the online check-in and complete the health status declaration as early as 10 days before their cruise departure date.**

Before departure:

1. check-in online on [www.mycosta.com](http://www.mycosta.com) starting with 30 days before departure- passengers will receive their boarding forms and dedicated arrival time at the terminal (update 03.06.2024)
2. the identification documents validity must be checked depending on the chosen itinerary
- 3-4. print boarding forms
4. print luggage labels (exemples how they look on video)
5. Passengers are advised to download Costa App on their smart phones before boarding. This way they can easily access useful information regarding their trip during their stay on board

What NOT to bring on board:



!! Due to operational reasons, boarding procedures could be subject to change

Once the **health status declaration has been completed**, they will be able to download the **boarding form** and the **documentation** with the **assigned boarding time**.

### **WHAT WILL BE ASKED IN THE HEALTH STATUS DECLARATION?**

During the online check-in all Guests **must declare** that:

- They have not been tested positive or experienced symptoms of COVID-19, or Acute Gastroenteritis (AGE), or another infectious disease within the **5 days prior to departure**

### **IMPORTANT**

In case the above-mentioned conditions are not fulfilled, **Guests will not be able to continue with the online check-in and they will not be allowed to embark**. In addition, in the event that the health conditions should change after filling in the self-declaration, your client must inform you so as to be able to immediately communicate the change to the call center.